



Name _____ Date _____

Order _____ Email _____

Shipping Returns To

Sparkle GmbH
Am Borsigturm 50
13507 Berlin
Germany

Select One

Store Credit

Exchange

Refund

Bank Details (account name, IBAN, BIC): _____

* only required if the original payment was done via bank transfer or SOFORT payment

Returns

item name	qty	color	reason code

Please let us know how we can improve. What is the reason for your return?

1 - wrong item shipped

2 - wrong size shipped

3 - defective item

4 - too large

5 - too small

6 - poor fit

7 - poor packaging

8 - quality not as expected

9 - color not as expected

10 - changed my mind

11 - other